

Kuvempu University

NAAC Accredited with "A" Grade

Students' Supportive Service Centre

Student's Utility Complex, Jnana Sahyadri

Shankaraghatta – 577 451, E-mail:kusscc@gmail.com

Details of Students Grievance Redressal 2017-2022

1. Number of Grievance lodged in Students grievance Redressed Portal from last Five years that is from (2017-2022)

Grievance addressed till date - **71**

2. Number of Grievance Action taken report submitted to the concerned in portal. **62**

3. Number of Grievance under process - **09**

SI No.	Grievance ID	Name	Nature of Grievance	Action taken	Remakrs
1	STU-2015-1421	JAMUNA K S	Harassment and victimization of students	It has been resolved that Kum. Jamuna K. S. Research Scholar, Department of Biotechnology, Sahyadri Science College, Shimoga is exempted from the refund of the JRF(REF. KU/AC-6/ 5210/ 2016-17 Dated 29-12-2016/04-01-2017). Copy of the order from the University has also been sent	Closed
2	STU-2016-4180	RAGHAVENDRA HANUMANTHAPPA BOMMANAVAR	Non payment or delay in payment of scholarships to any student	Now all the fellowships of UGC are disbursed from DBT mode.Kuvempu University is mapped with PFMS (Public Finance Management System)	Closed
3	STU-2016-5220	GOPAL CHETTRI	Refusing admission in accordance with the declared admission policy of the institute	find the attachment	Closed
4	STU-2016-4921	M SIBA PRASAD RAO	No provision of student amenities	Yes, it is recognised by DEC and considered valid by UGC letters enclosed	Closed
5	STU-2016-4966	VIJAY RAGHAVAN	Publishing false or misleading information in the prospectus	Find attachment in this mail	Closed
6	STU-2016-4996	CHANDAN NEGI	Withhold or refuse to return any document (certificates of degree	find the attachment	Closed
7	STU-2016-5007	VINEET KUMAR	Publishing false or misleading information in the prospectus	Yes, it is recognised by DEC and considered valid by UGC. Letters enclosed	Closed

8	STU-2016-4202	GOPINATHA K M	Withhold or refuse to return any document (certificates of degree	find the attachment	Closed
9	STU-2016-4252	HARSHIT SINGH	No provision of student amenities	Yes, it is recognised by DEC and considered valid by UGC letters enclosed	Closed
10	STU-2016-4313	PRASANNA KUMAR	Withhold or refuse to return any document (certificates of degree	The grievance has been pursued. AS per the verification by Examination Section, it is found that the original marks cards have already been sent o Co-Ordinator, Rooman A copy is sent to Mr. Prasanna Kumar's email.Technologies, Bangalore.	Closed
11	STU-2017-8472	AMIT THAKUR	Publishing false or misleading information in the prospectus	Degree is valid. Copies of the letters regarding course, institution recognition enclosed	Closed
12	STU-2017-8576	CHRISTINA	Unfair evaluation practices	find the attachment	Closed
13	STU-2017-10718	PRABHAKAR RAI	Withhold or refuse to return any document (certificates of degree	find the attachment	Closed
14	STU-2017-10862	VENKATESHA P	Non publication of prospectus	find the attachment	Closed
15	STU-2016-5377	SAURABH KUMAR	Irregularity in the admission process	Find Encloses (A,B & C)	Closed
16	STU-2016-5395	DAVENDER KUMAR	Harassment and victimization of students	Marks card issued to Devender Kumar after including IA Marks Marks card No:119422 dated 24/12/2016 (see the enclosure	Closed
17	STU-2019-22770	RANGASWAMY P	Delay in conduct of examinations or declaration of results	find the attachment	Closed
18	STU-2017-9485	JYOTSNA VERMA	Harassment and victimization of students	find the attachment	Closed
19	STU-2019-28800	ANJANA MURTHY K	Unfair evaluation practices	not relevance	Closed
20	STU-2018-11939	NIDHI MANCHANDA	Withhold or refuse to return any document (certificates of degree	THis is to inform you your duplicate convocation certificate has been dispatched..(copy is attached).	Closed

21	STU-2020-32833	SHASHIKUMARA M HARI	Non payment or delay in payment of scholarships to any student	attachment file is not open properly so to addresses your Grievance please give thefollowing details 1) Your Admission Number 2) Your Register Number 3) Subject of Degree 4) Study Center Name	Closed
22	STU-2020-62530	KRISHNA GOWDA	Delay in conduct of examinations or declaration of results	relevant documents not uploaded. attach the relevant documents with your Grievance to take further needful	Closed
23	STU-2017-7205	ASHWINI N	Delay in conduct of examinations or declaration of results	find the attachment	Closed
24	STU-2019-26965	HIYA MORAN	Irregularity in the admission process		Closed
25	STU-2020-63635	RAMA KRISHNA KARPUR	Withhold or refuse to return any document (certificates of degree	Dear Ramakrishna Karpurapu noted your Grievance. Relevant documents not uploaded. attach the relevant documents (Your Register number, admission card, identity card etc.,) to get the clarification from the concerned authority.	Closed
26	STU-2020-61493	DEBJIT MITRA	Withhold or refuse to return any document (certificates of degree	find the attachment	Closed
27	STU-2019-22770	RANGASWAMY P	Unfair evaluation practices	find the attachment	Closed
28	STU-2020-64894	BYRE GOWDA M	Delay in conduct of examinations or declaration of results	attachment file is not open properly so to addresses your Grievance please give thefollowing details 1) Your Admission Number 2) Your Register Number 3) Subject of Degree 4) Study Center Name	Closed
29	STU-2021-77581	BHAVANA ATHADAKAR	Grievance Related to COVID19 Pandemic	find the attache file	Closed
30	STU-2021-77581	BHAVANA ATHADAKAR	Demand of money in excess of that specified in the declared admission policy	find the attache file	Closed

31	STU-2017-9617	ABUBAKAR BASHEERAHMED KARNOOL	Delay in conduct of examinations or declaration of results	find the attache file	Closed
32	STU-2021-77008	RAGHUBIR SINGH	Non publication of prospectus	Find attachment for UGC recognized letter	Closed
33	STU- 2018-14226	SURYA PRAKASH PANDEY	Harassment and victimization of students	Closed	Closed
34	STU-2016-5040	ASHISH KUMAR JHA	Withhold or refuse to return any document (certificates of degree	find the attachment	Closed
35	STU-2016-4456	PANKAJ SALEEB LAKRA	Unfair evaluation practices	find the attachment	Closed
36	STU-2017-8649	SELIM MANDAL	Withhold or refuse to return any document (certificates of degree	It is clarified that the global environmnet research foundation was a valid study centre till the territorial jurisdiction issue was communicated by the DEC. see the attachment	Closed
37	STU-2017-9485	JYOTSNA VERMA	Harassment and victimization of students	find the attachment	Closed
38	STU-2018-16687	AAMIRPAL SINGH SEHM	No provision of student amenities	find the attachment	Closed
39	STU-2015-1038	SAMIK CHAKRABORTY	Refusing admission in accordance with the declared admission policy of the institute	Please find attached letter from Directorate of Distance Education. I think this answers your problem.....Go thru the letter and let me know if any clarifications if you need.	Closed
40	STU-2021-84205	KULDEEP SINGH	Withhold or refuse to return any document (certificates of degree	find the attachment	Closed
41	STU-2017-9850	JAKKANNAGARI PAVAN K	Unfair evaluation practices	To addresses your Grievance please give thefollowing details 1) Your Admission Number 2) Your Register Number 3) Subject of Degree 4) Study Center Name	Closed
42	STU-2017-10034	RUDRESHA S	Irregularity in the admission process	Find Encloses (DDE)	Closed
43	STU-2021-86499	MAMATHA N	Non payment or delay in payment of scholarships to any student	Please find the attachment	Closed
44	STU-2017-6582	SHIVANANDA VEERABHA	Withhold or refuse to return any document (certificates of degree	Your convocation certificate has been dispatch	Closed
45	STU-2020-61900	ALI ULLA	Delay in conduct of examinations or declaration of results	Pleas find the attachment	Closed

46	STU-2020-58017	SANJAN M.C	Grievance Related to COVID19 Pandemic	your grievance information is brought to concerned authorities. As per Government guidelines university will conduct the examinations.	Closed
47	STU-2018-16775	KAMESHWAR DUBEY	Withhold or refuse to return any document (certificates of degree	find the attachment	Closed
48	STU-2019-26965	HIYA MORAN	Irregularity in the admission process	Pleas find the attachment	Closed
49	STU-2016-3063	PARITOSH SINGH	Delay in conduct of examinations or declaration of results	Find attachment this mail	Closed
50	STU-2017-7205	ASHWINI N	Delay in conduct of examinations or declaration of results	Pleas find the attachment	Closed
51	STU-2016-5377	SAURABH KUMAR	Irregularity in the admission process	Find Encloses (A,B & C)	Closed
52	STU-2016-5395	DAVENDER KUMAR	Harassment and victimization of students	Marks card issued to Devender Kumar after including IA Marks Marks card No:119422 dated 24/12/2016 (see the enclosure	Closed
53	2020-64894	BYRE GOWDA M	Delay in conduct of examinations or declaration of results	Closed	Closed
54	STU-2016-4352	MAHESH M	Harassment and victimization of students	Find attachment	Closed
55	STU-2016-4402	UMAPATHI BN	Non payment or delay in payment of scholarships to any student	information forwarded to concerned to take necessary action and do the needfull	Closed
56	STU-2017-9617	ABUBAKAR BASHEERAHMED KARNOOL	Delay in conduct of examinations or declaration of results	find the attachment	Closed
57	STU-2017-9695	SANTOSH KUMAR DASH RAY	Withhold or refuse to return any document (certificates of degree	Pleas find the attachment	Closed
58	2020-62530	KRISHNA GOWDA	Delay in conduct of examinations or declaration of results	relevant documents not uploaded. attach the relevant documents with your Grievance to take further needful	Closed
59	STU-2017-9696	ASHAPURNA MOHAPATRA	Withhold or refuse to return any document (certificates of degree, diploma or any other award/document for the purpose of seeking admission)	Through Telephonic Conversation student has conformed that the concern document has been received the University	Closed
60	STU-2016-2885	SUDHANSHU PANDEY	Irregularity in the admission process	find the attachment	
61	STU-2021-83761	VISHWAJITH N S	Delay in conduct of examinations or declaration of results	Open	Under Proces
62	STU-2021-77066	TAPAS KUMAR DAS	No provision of student amenities	Open	Under Proces

63	STU-2022-95561	SADASHIVA AITHAL K P	Delay in conduct of examinations or declaration of results	Communicate by Director Distance Education Section	Closed
64	STU-2021-77654	AMIT DHASMANA	Withhold or refuse to return any document (certificates of degree, diploma or any other award/document for the purpose of seeking admission)	Open	Under Proces
65	STU-2021-77070	PANKAJ KUMAR	No provision of student amenities	Open	Under Proces
66	STU-2021-84205	KULDEEP SINGH	Withhold or refuse to return any document (certificates of degree, diploma or any other award/document for the purpose of seeking admission)	Open	Under Proces
67	STU-2021-77052	RATUL DE	Withhold or refuse to return any document (certificates of degree, diploma or any other award/document for the purpose of seeking admission)	Open	Under Proces
68	STU-2022-94388	MANJUNATH SN NAGARAJA	Delay in conduct of examinations or declaration of results	Open	Under Proces
69	STU-2022-94542	SUDHIR S	Irregularity in the admission process	Communicate by Director Distance Education Section	Closed
70	STU-2022-92719	AFIRA MULLA	Irregularity in the admission process	Open	Under Proces
71	STU-2021-88665	SUDHANSHU RANJAN	Withhold or refuse to return any document (certificates of degree, diploma or any other award/document for the purpose of seeking admission)	Open	Under Proces

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